

STATISTIC FOR MARCH 2011

1. Summary of Services Provided in MyGovernment Portal

NO	SERVICES	PREVIOUS YEAR 2010										YEAR 2011		
		MAR 2010	APR 2010	MAY 2010	JUN 2010	JUL 2010	AUG 2010	SEP 2010	OCT 2010	NOV 2010	DEC 2010	JAN 2011	FEB 2011	MAR 2011
1	Internal OnLine Services (Form Service)	49	49	49	49	49	49	49	49	49	49	49	49	49
2	External Online Services (Hyperlink)	1,244	1,345	1,352	1,401	1,404	1,432	1,436	1,220	1,220	1,226	1,236	1,243	1,271
3	Downloadable Form	3,208	3,146	3,156	3,130	3,187	3,062	3,085	2,517	2,519	2,519	2,514	2,511	2,516
4	myBayar	Service for myBayar is not recorded on 2010										321	321	321

Table 1 Summary of Services

2. Detail of MyGovernment Internal Online Services

Below are the details of the total number of transaction by 11 Agencies that hosted in MyGovernment Portal for the month of March 2010 until March 2011.

NO	AGENCY	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
1	Suruhanjaya Syarikat Malaysia	19552	17228	14324	17291	16636	13301	11258	13935	12740	13329	13525	11740	17592
2	Kem. Perumahan Dan Kerajaan Tempatan Malaysia	814	691	595	1717	2806	652	560	615	1388	1725	1831	2191	1037
3	Pihak Berkuasa Kemajuan Pekebun Kecil Perusahaan	1	0	1	0	0	0	0	0	0	0	0	0	0
4	Jabatan Keselamatan Dan Kesihatan Pekerjaan	0	0	0	0	1	0	0	0	0	1	2	0	0
5	Kementerian Sumbar Manusia	0	0	1	0	1	0	0	0	0	0	0	1	0
6	Jabatan Penerbangan Awam	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Jabatan Pendaftaran Negara	1	0	3	1	0	2	2	0	1	1	1	0	0
8	Istana Budaya	0	0	0	0	0	0	0	0	0	0	0	0	0
9	Lembaga Tembakau Negara	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Lembaga Kemajuan Wilayah Kedah (KEDA)	0	0	0	0	0	0	0	0	0	0	0	0	0
11	Lembaga Kemajuan Terengganu Tengah	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		19,915	11,554	20,368	17,919	14,924	19,009	19,444	13,955	11,820	14,550	14,129	15,056	13,932

Table 2 Summary of Online Transaction

3. Summary of Online Services Hits (Internal Service)

FORM SERVICE		Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
SURUHANJAYA SYARIKAT MALAYSIA														
1.	SSM - Application for Business Name Approval (ROB)	6352	5461	4712	6650	5681	4105	3524	4620	3938	4110	4121	3761	5799
2.	SSM - Application for Change of Company Name (ROC)	21	23	20	21	21	24	24	24	16	31	21	13	27
3.	SSM - Application For Company Secret'ry's Licence (ROC)	0	0	0	1	0	0	0	0	0	1	1	1	0
4.	SSM - Application for Incorporation of Local Company (ROC)	192	126	109	116	120	120	115	103	105	147	89	83	128
5.	SSM- Application for Renewal of Business Registration (ROB)	964	633	616	539	641	514	474	479	472	566	565	601	814
6.	SSM- Application For Renewal Of Company Secretry's Licence (ROC)	2	3	3	2	2	9	15	5	1	4	4	3	5
7.	SSM- First Submission after Incorporation (ROC)	78	66	69	71	55	64	47	81	51	82	54	48	80
8.	SSM- Notice Of Place Where Register Of Members And Index Kept Or Of Change In That Place (ROC)	2	1	1	2	0	1	3	0	2	4	2	0	7

FORM SERVICE		Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
9.	SSM- Notice Of Situation Of Registered Office And Office Hours And Particulars Of Changes (ROC)	189	253	91	50	36	163	89	60	65	81	55	36	112
10.	SSM- Notification of Termination of Registered Business (ROB)	264	193	235	232	212	163	126	155	154	185	186	147	230
11.	SSM- Online Business Updates (ROB)	641	628	542	625	557	507	427	505	455	485	559	427	634
12.	SSM- Online Registration of Business (ROB)	3552	2867	2395	3011	3108	2273	1957	2465	2325	2344	2423	2037	3143
13.	SSM- Request For Availability of Name (ROC)	1949	1669	1475	1560	1635	1703	1568	1809	1831	1875	1780	1493	2180
14.	SSM- Return Giving Particulars In Register of Directors, Managers And Secretaries And Changes of Particulars (ROC)	154	131	129	125	182	163	157	138	157	173	131	98	151
15.	SSM - Return Of Allotment Of Shares (ROC)	24	31	22	24	25	19	30	15	23	19	21	15	23
16.	SSM - SSM Subscriber Registration	5089	5029	3782	4084	3958	3162	2644	3343	2996	3107	3349	2906	4159
17.	SSM – Annual Return of a Company Having a Share Capital with Exempt Private Certificate (ROC)	7	9	5	8	50	70	1	4	6	3	11	6	3
18.	SSM – Annual Return of a Company Having a Share Capital with Financial Statement (ROC)	72	105	118	116	353	241	57	129	143	112	153	65	97
KEMENTERIAN PERUMAHAN DAN KERAJAAN TEMPATAN MALAYSIA														
1.	KPKT - Developer's Registration	80	77	80	76	91	58	71	74	81	64	66	65	85

FORM SERVICE		Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
2.	KPKT - Housing Developer's New Application for Advertisement and Sales Permit	134	143	120	129	113	104	137	132	139	124	124	98	167
3.	KPKT - Housing Developer's New Application Form for License	126	142	86	93	112	91	110	130	124	107	103	82	148
4.	KPKT - Progress Report Form 7F	200	87	115	1211	2278	203	65	100	843	1235	1342	1740	383
5.	KPKT - Renewal of Advertisement and Sales Permit	213	192	148	165	171	166	148	156	163	155	159	163	213
6.	KPKT - Renewal of Housing Development License	61	50	46	43	41	30	29	23	38	40	37	43	41
PIHAK BERKUASA KEMAJUAN PEKEBUN KECIL PERUSAHAAN														
1.	RISDA - Status Enquiry for Replanting Aid Application	0	0	0	0	0	0	0	0	0	0	0	0	0
2.	RISDA - Replanting Aid Application Form	0	0	0	0	0	0	0	0	0	0	0	0	0
JABATAN KESELAMATAN DAN KESIHATAN PEKERJAAN														
1.	JKKP-6 - Notification of Occupational Accident/Dangerous Occurrence (Department of Occupational Safety and Health)	0	1	0	0	1	0	0	0	0	0	2	0	0
2.	JKKP-7 - Notification of Occupational Poisoning/Disease (Department of Occupational Safety and Health)	0	0	0	0	0	0	0	0	0	1	0	0	0

FORM SERVICE		Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
3.	Status Enquiry	0	0	0	0	0	0	0	0	0	0	0	0	0
KEMENTERIAN SUMBER MANUSIA														
1.	KSM - Application for Incentive Under the Programme to Encourage Malaysian Citizens with Expertise Residing Overseas to Return to Malaysia	1	0	1	0	1	0	0	0	0	0	0	1	0
JABATAN PENERBANGAN AWAM														
1.	DCA - Application for Charter Flight to Malaysia (AT004A)	0	0	0	0	0	0	0	0	0	0	0	0	0
2.	DCA - Application for Diplomatic Clearance (AT004F)	0	0	0	0	0	0	0	0	0	0	0	0	0
3.	DCA - Application For Scheduled Flight to Malaysia (AT002)	0	0	0	0	0	0	0	0	0	0	0	0	0
4.	DCA - Application for Technical Clearance (AT004E)	0	0	0	0	0	0	0	0	0	0	0	0	0
5.	DCA - Application for Releasing Hot Air Balloons (ATS001)	0	0	0	0	0	0	0	0	0	0	0	0	0
JABATAN PENDAFTARAN NEGARA														
1.	JPN - Application for Birth Certificate	1	0	1	0	0	1	0	0	0	0	0	0	0
2.	JPN - Application for Marriage/Divorce Registration and Documentation	0	0	1	0	0	1	0	0	0	1	0	0	0

FORM SERVICE		Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
3.	JPN – Application for Death Registration	0	0	1	1	0	0	0	0	1	0	0	0	0
4.	JPN – Application for Adoption Registration	0	0	1	0	0	0	0	0	0	0	1	0	0
ISTANA BUDAYA														
1.	Istana Budaya - Friends of Istana Budaya	0	0	0	0	0	0	0	0	0	0	0	0	0
2.	Istana Budaya - Production Proposal	0	0	0	0	0	0	0	0	0	0	0	0	0
3.	Istana Budaya - Customer Satisfaction Form	0	0	0	0	0	0	0	0	0	0	0	0	0
LEMBAGA TEMBAKAU NEGARA														
1.	LTN - Booking Application of Tenggalu/Backhoe	0	0	0	0	0	0	0	0	0	0	0	0	0
2.	LTN - Application for Higher Education Starter Kit (HESK)	0	0	0	0	0	0	0	0	0	0	0	0	0
3.	LTN - Customer Service Feedback	0	0	0	0	0	0	0	0	0	0	0	0	0
LEMBAGA KEMAJUAN WILAYAH KEDAH (KEDA)														
1.	Application of Booking of KEDA Resort	0	0	0	0	0	0	0	0	0	0	0	0	0
2.	Application for Renting of Industrial Building and Lot	0	0	0	0	0	0	0	0	0	0	0	0	0
3.	Application for Vocational Practise	0	0	0	0	0	0	0	0	0	0	0	0	0
LEMBAGA KEMAJUAN TERENGGANU TENGAH (KETENGAH)														

FORM SERVICE		Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
1.	KETENGAH - Application for Homestay in Kg. Pasir Raja/Kg. Jerangau	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 3 Detail of the Agencies Transaction

4. Top 10 Agency Hits (External Services)

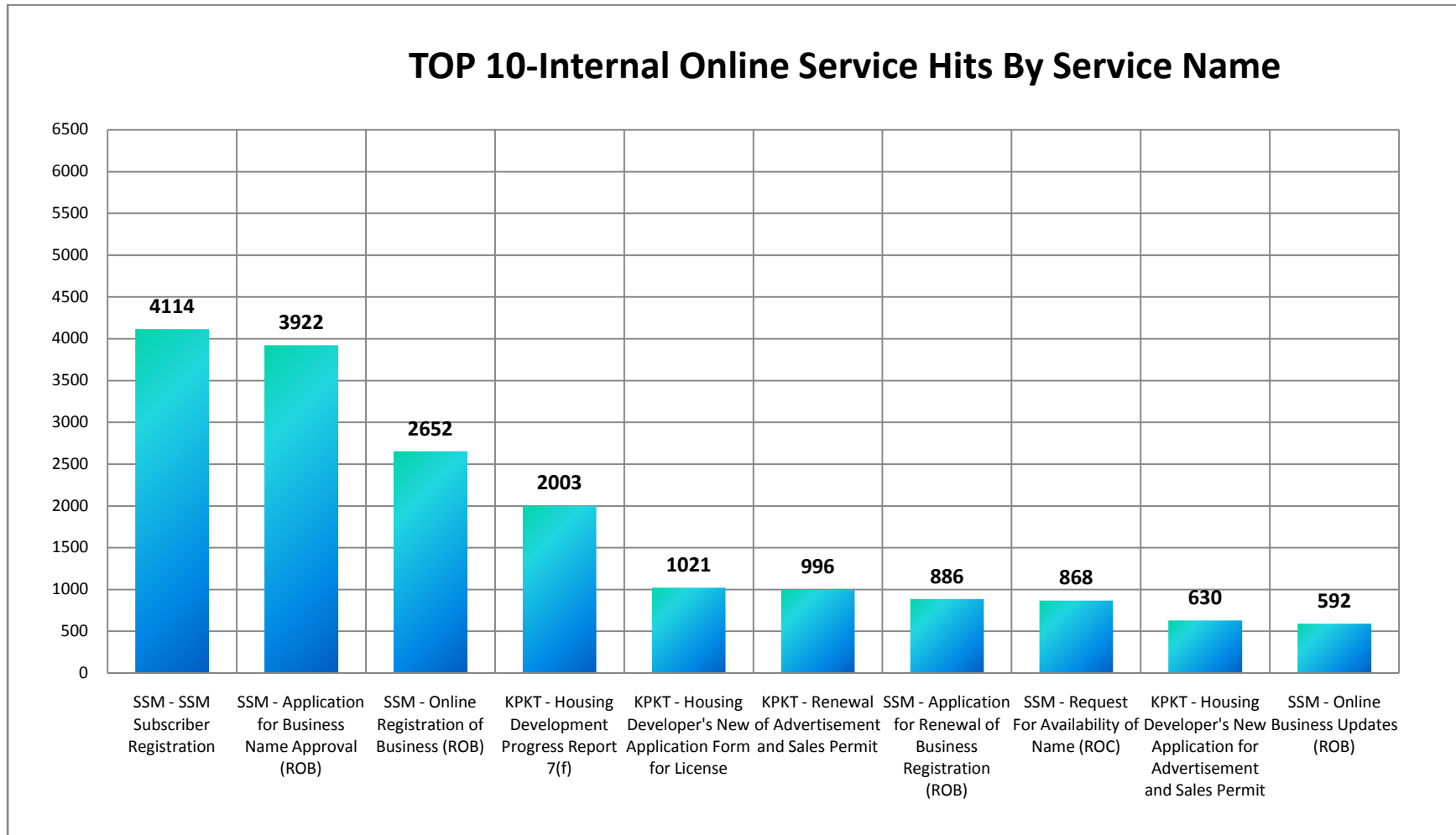


Figure 1 **Statistic of Online Services Hits (Internal)**

5. Top 10 Agency Hits (External Online Services – Hyperlink)

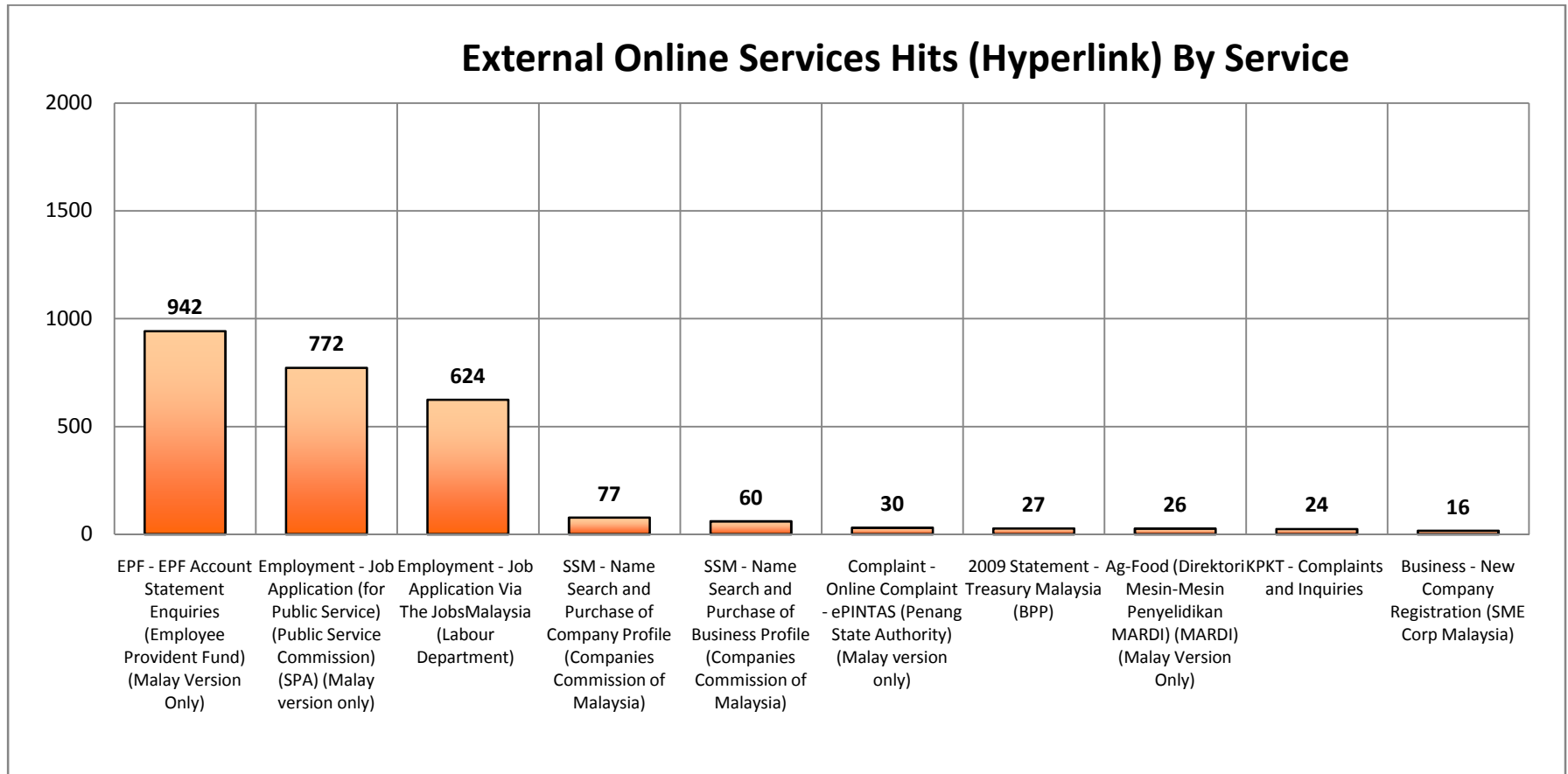


Figure 2 Statistic of External Online Services Hits (Hyperlink)

6. Top 10 Agency Hits (Downloadable Form)

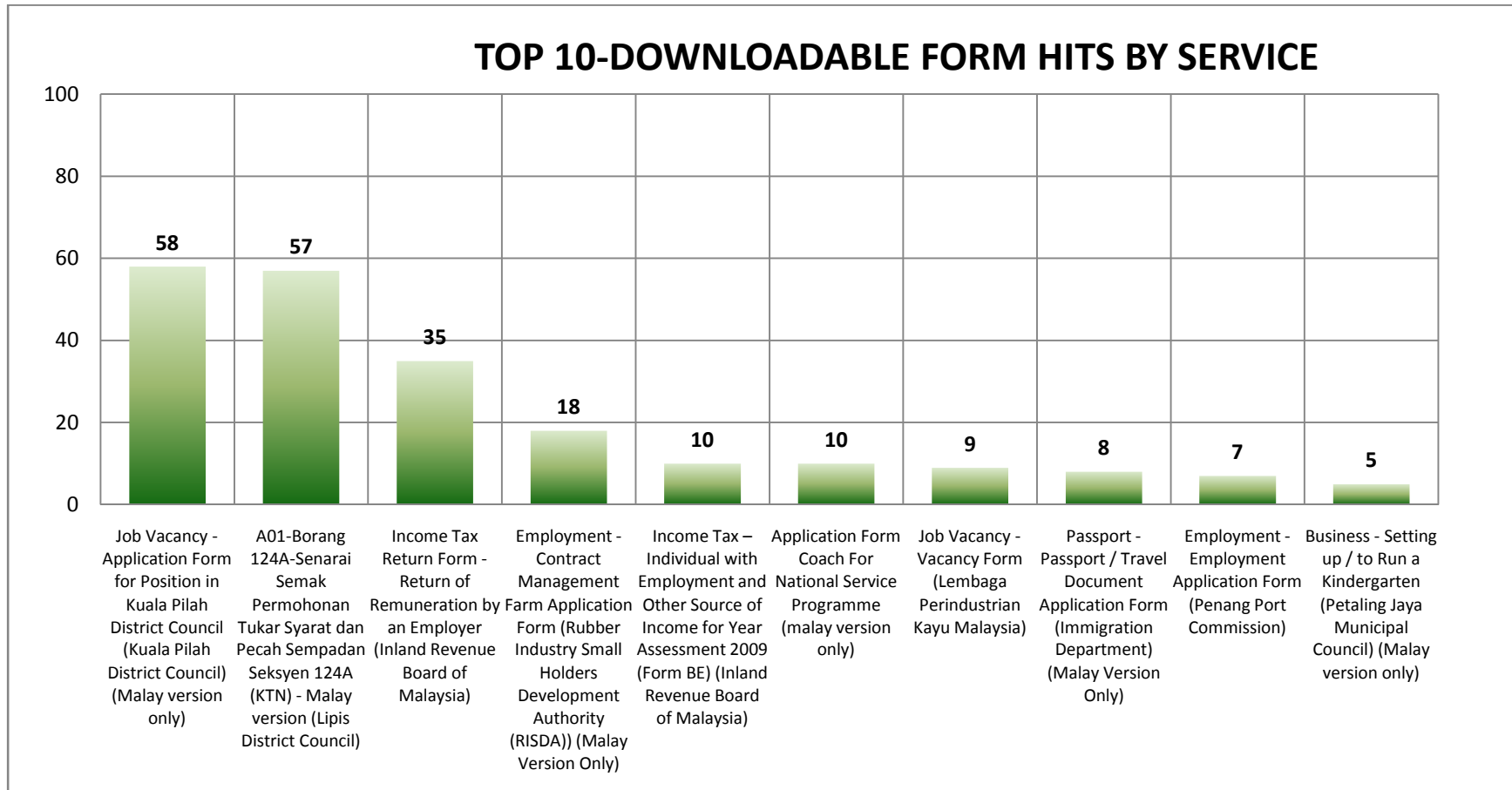


Figure 3 Statistic of Downloadable Form